

Claimant Name
Claimant Mailing Address
Claimant City, State, Zip

Employment Development Department (EDD) Customer Account Number

The EDD has launched UI Online a fast, convenient, and secure way to certify for benefits* and manage your Unemployment Insurance (UI) claim online. The EDD is moving toward paperless, more user-friendly services for our customers and will eventually convert all certification methods to online or by phone. We encourage you to begin using UI Online now by registering today. It is available 24 hours a day, 7 days a week.

UI Online makes it easy for you to:

- Certify for benefits and report work and wages.*
- Get detailed payment information.
- Reopen an existing claim to resume claiming benefits.
- Update contact information.
- View all scheduled appointments and change telephone interviews.

For added convenience, a mobile-friendly version, UI Online Mobile, is available to submit most continued claim information, get the last payment issued, and view your claim summary, notifications, and appointments on the go.

Please note that in order to register for a UI Online account, you will need your Social Security number (SSN), e-mail address, weekly benefit amount,** and EDD Customer Account Number.

Your EDD Customer Account Number is: xxxxxx

KEEP THIS NUMBER CONFIDENTIAL AND DO NOT SHARE IT.

The EDD takes information security very seriously, and the use of EDD Customer Account Number is an additional safeguard to prevent and detect fraud. The EDD Customer Account Number will be used instead of your Social Security number (SSN) on certain written correspondence and to register for UI Online. For more information about EDD's Privacy Policy, visit **www.edd.ca.gov/Unemployment**.

If you already have an SDI Online account from a Disability Insurance (DI) or Paid Family Leave (PFL) claim, you must use the same username and password to register for UI Online. When registering, select the "Register Using SDI Login" button to expedite the registration process for UI Online. Please note that a Social Security number is still required to file and/or reopen a claim.

For more information, or to register for a UI Online account visit **www.edd.ca.gov/UI_Online**.

* Customers on California Training Benefits, Partial or Work Sharing claims are unable to certify for benefits online at this time but can access all other online services.

** Your weekly benefit amount is contained in the *Notice of Unemployment Insurance Award*, DE 429Z, which was mailed to you when you filed your UI claim.